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City of San José

San José *Prepared!* Volunteers

American Red Cross

City of Oakland

Citizens of Oakland Respond to Emergencies (CORE)

City of Cupertino, Office of Emergency Services

Cupertino Community Emergency Response Team

Department of Homeland Security

Federal Emergency Management Agency

Citizens Corps, White House Office of USA Freedom Corps

California Emergency Management Agency (CalEMA)

Pacific Gas & Electric

Santa Clara Valley Water District

Every reasonable effort has been made to ensure the accuracy of the guide. However, the City of San José and its employees assume no responsibility and disclaim any liability for any injury or damage resulting from the use or effect of the products or information specified herein.

### **Local Emergency Contact Information**



### Call 9-1-1 to report life-threatening situations. For example:

- Chest pain or heart attack
- Difficulty in breathing
- Severe bleeding
- Severe burns
- Fire
- Building collapse
- Crime in progress

### Sources of Emergency Preparedness and Safety Information:

| San José Fire Department                               | 408-277-4444 |
|--|--------------|
| San José Police Department                             | 408-277-8900 |
| San José Office of Emergency Services                  | 408-277-4595 |
| San Jose Prepared!                                     | 408-277-4598 |
| Pacific Gas & Electric                                 | 800-743-5000 |
| Santa Clara Valley Water District                      | 408-265-2600 |
| Santa Clara County Sheriff                             | 408-299-3233 |
| American Red Cross, Santa Clara Valley Chapter         | 408-577-1000 |
| California Department of Forestry (CDF)                | 408-779-2121 |
| Poison Control Center of California                    | 800-876-4766 |
| California Emergency Management Agency, Coastal Region | 510-286-0895 |

# Personal Emergency Information

Fill out this chart and review it with your family. Keep it in a convenient location and a copy in your Vial of Life (<a href="http://www.sifd.org/vial.asp">http://www.sifd.org/vial.asp</a>).

| Date:   |                    |
|---|--------------------|
| Family Member Names:  |                    |
| Personal Physician & Phone:   |                    |
| Local Hospital:   |                    |
| Pharmacist:   |                    |
| Medical Record Numbers:   |                    |
| Dentist:  |                    |
| Veterinarian:   |                    |
| Work Contact Numbers:   |                    |
| School Contact Numbers:  School Evacuation Policy:  Out-of-State Family Info: |                    |
|   |                    |
|   |                    |
| Insurance Policy:   |                    |
| UTILITIES LOCATION  |                    |
| Gas Shutoff Valve:  Water Shutoff Valve:  Main Electrical Box:                |                    |
|   |                    |
|   |                    |
| EMERGENCY SUPPLIES  |                    |
| Type and Location:  |                    |
| OTHER INFORMATION   |                    |
| FOR EMERGENCY IN  | IFORMATION UPDATES |
| Emergency Alert System Radio Stations:  | KCBS 740 AM        |
|   | KGO 810 AM         |
|   | KLIV 1590 AM       |
| San José Police Local Area Broadcasts:  | 1340 AM            |
| Comcast Cable Television  | Channel 26         |

# Introduction: Why Prepare?

Since the mid-1990s, San José has been recognized as one of the nation's more progressive cities in disaster preparedness. However, recent catastrophes, such as the 9/11 terrorist attacks and Hurricane Katrina, have given pause to reflect on our current level of preparedness.

The lessons learned from events such as these have gone far to reinforce the concept that effective disaster preparedness starts at home and with our families. This Home & Family Disaster Preparedness Guide offers a starting point towards becoming more aware of what we can do *before*, *during*, and *after* disaster strikes.

#### Our Next Earthquake

Geologists at the United States Geological Survey (USGS) tell us that there is a 62% chance the Bay Area will experience a major earthquake of magnitude 6.7 or greater by 2032.

Any major disaster will exceed the capacity of first responders (fire, police and paramedics) to respond to calls for assistance. The 9-1-1 system, which was not designed for large scale incidents, will most likely be overtaxed. You can reduce your need for outside assistance and enhance your safety by being prepared.

#### How a Disaster is Declared

When an emergency becomes large enough, the local government (city or county) signs a declaration of local emergency. When this occurs, the state government becomes prepared to provide additional resources as required.

If a disaster expands beyond the scope of state response, the Governor can also make a formal disaster declaration to the President of the United States.

This action will allow federal resources to be added the disaster response and recovery efforts.

